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Company Name: FANUC CORPORATION
Representative: Kenji Yamaguchi, Representative Director,
President and CEO
Stock Code: 6954, Prime Market, Tokyo Stock Exchange
Contact: Naoki Yukisada, Manager,
Public Relations & Shareholder Relations Department
Tel: (0555) 84-5555

Notice of Resuming Shipments of ROBOCUT Products (FANUC's wire electrical discharge machine)

As described in the "Notice of the Possibility of FANUC ROBOCUT for Europe being Subject to Tests which were Non-Compliant with EMC Harmonized Standards and Establishment of a Special Investigation Committee," dated April 24, 2024, there were suspicions that ROBOCUT (FANUC's wire electrical discharge machine) products manufactured and sold by FANUC, had been tested in a manner that did not conform to the European harmonized standards of the EMC Directive (hereinafter referred to as "this suspicion"). Since then, shipments of ROBOCUT to the European market have been suspended.

In parallel with the investigation by the Special Investigation Committee, we conducted our own EMC tests on the ROBOCUT models α -C400iC and α -C600iC for Europe, in conformity with the European harmonized standards of the EMC Directive, and it was found that some noise from these models exceeded the limit which satisfy the harmonized standards. Upon taking certain countermeasures to deal with this problem, the noise fell within satisfactory levels, and conformity to the EMC Directive was confirmed. As a result, a Certificate of Conformity was issued on July 26 from a recognized European standards organization.

As such, we are pleased to announce that shipments of ROBOCUT (α -C400iC and α -C600iC), implemented with the relevant countermeasures for the European market, will be resumed. In addition, for ROBOCUT products (α -C400iC and α -C600iC) which have already been delivered to Europe, the same countermeasures will begin to be applied.

The Special Investigation Committee is continuing to investigate this suspicion, determine the cause, and consider measures to prevent recurrence, after which a report shall be compiled. This report from the Special Investigation Committee will be disclosed upon receipt, and actions shall be continued to be taken as necessary.

Again, we sincerely apologize to our customers and all other stakeholders for any concern or inconvenience caused by this matter.